Account Status NIM

Local Proprietary Tender Management

Account Status NIM is a specialized software module that enables Palm POS to manage certain transactions locally at the store. Account Status enables two important areas of functionality for Palm POS users: Local Proprietary Card processing and Local Personal Check processing. Palm clients can use Account Status for one or both of these functions simultaneously.

Local Card Management

You can manage your own local proprietary card program! Local card programs save you money because they avoid bank interchange fees. Issue ISO standard cards to local fleet and business customers who can use your proprietary local card to purchase fuel or merchandise from you.

Local Card Maintenance

Account Status provides an easy user GUI interface to manage the card set up, assign product restrictions, set limits, adjust the balance, and more. You can use the robust GUI provided to manage your accounts yourself; or ask us about integration options with your back office or management system using our SDK.

Local Card Account Look-Up

If the account holder forgets their card, the cashier can use the Look-up feature on Palm to look up the account so the transaction gets the appropriate discount and/or tender the transaction using the local account. The account can be looked up by name or phone number.

Product Restrictions

Automatically control what products are allowed and restricted for purchase with your local cards. Use one of the pre-defined restriction templates or create your own, then assign each account to the template that provides the restrictions you want. If a customer attempts to buy a restricted product, a message will display to the cashier that indicates which product is being rejected.

Balance Inquiry

At the touch of a button the cashier can check the latest balance on the customer's account. You can manually adjust the balance or, if you have an integrated Back Office or Accounting software, they can adjust this amount as frequently as desired.

Pay on Account

Let your local account customers check their balance and pay their bill right in the store at the cash register. When used in conjunction with the Balance Inquiry feature it becomes an easy way for customers to quickly check a balance before making a payment while visiting your store.


Custom Prompting and Validation

For added accountability add custom prompts and have Account Status validate the prompt entries against the values you set. Some commonly used prompts are vehicle number, driver number or personal ID. You can also set a customizable cashier prompt that you can use to collect information at the time of purchase, such as a job number or a purchase order number.

Amount Limits

You can decide the maximum amount you want to accept per transaction. Only transactions under that amount will be approved. You can also set a maximum threshold per day.

Velocity Checking

As an added fraud control measure you can set the number of transactions allowed per day for each card.
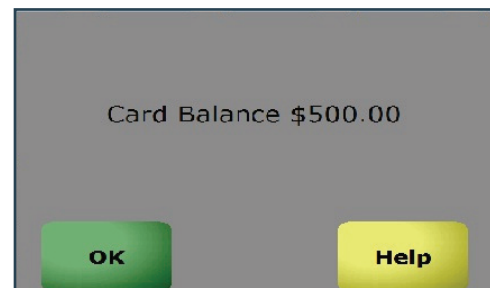
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Contract Fuel Management
Manage fuel contracts established with local card customers. You can create a local card account and assign a number of gallons of a specific product to be sold at a set price per gallon. Account Status will track the declining balance of gallons remaining as transactions occur. Dispensing will shut off when gallon limit is reached.

Integration with Accounts Receivable for Customer Invoicing
Once the POS has collected the transactions at the store from customers using your Account Status local proprietary card, the next step is to invoice the customer for payment. Account Status transactions are integrated with our MWS daily paperwork solution to capture the detail for each card and account and those transactions are then posted to either Pinnacle Fuel Smart or Dynamics GP, depending on where you are managing your AR function. Like the card management features, you also have the option to integrate the transactions with a 3rd party system through our SDK.

Local Personal Check Management
Retailers can use Account Status to set up and manage personal check acceptance at their stores using either a positive file check or negative file check method. Managing the positive or negative file can be done locally.

Input Methods
Palm supports Magtek readers and Panini readers giving you more flexibility to use the hardware of your choice. Manual entry is also an option.

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Custom Prompting
Use the custom prompting feature to design your own prompts to remind the cashier to ask for ID, verify phone number or other important information.